



CITY OF MAPLE RIDGE

RECREATION FACILITY FEASIBILITY STUDY

PHASE 2 ENGAGEMENT SUMMARY



Maple Ridge

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ENGAGEMENT SUMMARY



Three proposed recreation initiatives:

1. Aquatics & Recreation Centre at Hammond Community Park
2. Arena Expansion at the Albion Fairgrounds
3. Multi-use Community Park at the Maple Ridge Golf Course site

6
Engagement
Methods

3,508
Participants

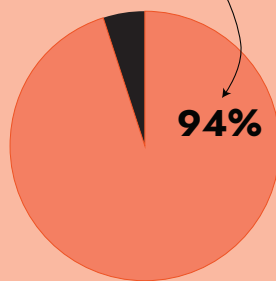
Community Public Survey

2,767 surveys
completed



8,353
sentiments
captured

Maple Ridge
resident
respondents



Public Open Houses

6x in-person
open houses



1x virtual
open house

456
participants

91 comment
cards
completed

Interest Holder Sessions

13x sessions with local sport and recreation groups, community organizations, Council committees, and user representatives.



63 participants

60 key insights
captured

Additional Engagement Methods

Letters to City
& Council



74
letters

3x Youth & Senior's
Pop-Up Events



40
participants

Arena Expansion
Online Feedback
Form



134
completed
forms

WHAT WE HEARD



Hammond Recreation Initiatives

Qualitative feedback gathered through the community public survey was analyzed, categorized and summarized into the following themes:

- 1** Community recommended recreation amenities and/or design features:
 - ◆ Enhanced aquatic spaces (50m competition pool, multiple tanks)
 - ◆ Social, recreation, and gathering areas for all ages
 - A large & versatile fitness centre
 - Multi-sport gymnasium
 - Inclusive & accessible design with family and sensory-friendly features
 - ◆ A variety of sports fields and leisure spaces such as trails, dog parks, and picnic areas.
- 2** Concerns related to the proposed Hammond neighbourhood locations
- 3** Retaining the Maple Ridge Golf Course
- 4** Support for expanded recreation opportunities
- 5** Indifference or low likelihood of using the proposed amenities

Arena Expansion at Albion Fairgrounds

- ◆ Feedback emphasized the need for public access to leisure ice and continued support for minor sports groups.
- ◆ Key priorities identified: maintaining the existing childcare program and incorporating modern, functional design features (e.g., female-only changerooms, dryland training, improved spectator seating and concessions).
- ◆ Operational and environmental concerns such as the inclusion of appropriate site access, and sustainability measures.

SUMMARY OF FINDINGS

This section presents a summary of engagement findings collected through Phase 2 engagement of the Recreation Facility Feasibility Study. It provides an overview of participation and engagement levels, a demographic profile of survey respondents, and key themes captured for each of the three proposed recreation initiatives, which include:

1. The aquatics and recreation centre at Hammond Community Park
2. A multi-use community park proposed for the current Maple Ridge Golf Course in Hammond
3. Arena expansion at the Albion Fairgrounds

The findings integrate insights from both quantitative data and qualitative feedback.

Level of Participation

The Phase 2 engagement process represents one of the highest participated engagement initiatives the City has undertaken to date. The following table provides a summary of participation across all engagement methods. The captured engagement data is reported differently across the various methods, including:

- **Insights** represent themed sentiments drawn from multiple comments and participants, highlighting key takeaways from each engagement session.
- **Comments** refer to the raw, unfiltered input provided directly by individual participants.
- **Sentiments** are defined as an individual opinion, idea, or concern expressed within a comment.

Table 1: Phase 2 Engagement Methods Summary

Engagement Method	Quantity & Participation	Captured Engagement Data	Recreation Initiative		
			Aquatics and recreation centre at Hammond Community Park	Multi-use community park proposed for the current Maple Ridge Golf Course site	Arena expansion at the Albion Fairgrounds
Community Public Survey	Quantity: 1 2,767 participants*	2,767 surveys completed 8,343 qualitative sentiments	X	X	-
Public Open House	Quantity: 6 450 participants	91 comment cards	X	X	X

Engagement Method	Quantity & Participation	Captured Engagement Data	Recreation Initiative		
			Aquatics and recreation centre at Hammond Community Park	Multi-use community park proposed for the current Maple Ridge Golf Course site	Arena expansion at the Albion Fairgrounds
Virtual Open House	Quantity: 1 6 participants	12 comments	X	X	X
Online Feedback Form	Quantity: 1 134 participants	134 forms completed	<i>Survey was completed</i>		
Interest Holder Interview Sessions	Quantity: 13 63 participants	60 insights	X	X	X
Letters/emails to City and Council	48 authors	74 letters	X	X	X
Pop-up Engagement Events	Quantity: 3 40 participants	N/A - For information only	X	X	X

* Of the 2,767 respondents, 2,590 identified as residents of Maple Ridge. The survey analysis in this report is based on this resident subset.

Survey Respondent Demographic Profile

The engagement methods attracted a diverse cross-section of the community, with 94% of survey respondents residing in Maple Ridge. The neighbourhoods that had the highest number of survey respondents included West Maple Ridge (21%), Hammond (17%), Albion (12%), Cottonwood (12%), Central Maple Ridge (12%), Silver Valley (8%), and Town Centre (4%). Of the remaining 7% of survey respondents who indicated they did not reside within Maple Ridge, the vast majority reported living in Pitt Meadows. A detailed breakdown of respondent demographics is provided in Appendix B.

The age distribution of survey respondents and their households who identified as Maple Ridge residents indicates that the majority of participants were families with children, with the highest representation among those aged 30–49 with children aged 5–14.

Hammond Neighbourhood Recreation Initiatives

Analysis of the quantitative survey responses revealed community support for the proposed aquatics and recreation centre at Hammond Community Park, in terms of the amenities included, the facility and site design and the overall concept plan. 67% of survey respondents noted that the concept meets their needs, 68% expressed support for the proposed facility and site design and 69% support the overall plan.

The engagement results show stronger community alignment with the proposed aquatic amenities compared to the indoor social and recreation, and fitness and gymnasium components. This suggests that additional refinement and engagement may be needed to ensure the non-aquatic amenities better reflect community needs and preferences. This trend is reflected in the following table.

Facility Amenity Category	% of respondents which identified they or someone within their household would use the facility for:	% of respondents who feel the amenities meet their needs and aspirations.
Aquatics	69%	59%
Indoor Social and Recreation	57%	50%
Indoor Fitness and Gymnasium	59%	54%

An analysis of the qualitative survey data provided further insights regarding the aquatics and recreation centre at Hammond Community Park, as well as the multi-use community park. The survey captured 8,353 individual sentiments. The following themes represent the majority (61%) of sentiments.

Survey Theme / Description	% of Total Sentiments
<p>Community recommended recreation amenities and/or design features:</p> <ul style="list-style-type: none"> • Aquatics: Enhanced aquatic amenities, including 50-metre competition pool, expanded lap and leisure areas, and spaces for multiple concurrent activities. • Indoor Social and Recreation Amenities: Spaces and programming for all ages, flexible gathering areas such as event spaces, multi-purpose rooms, and informal social hubs. • Fitness and Gymnasium Amenities: A large, well-equipped fitness centre that accommodates a wide variety of fitness activities, indoor courts for pickleball, tennis, racquetball, and squash; and a multi-sport gymnasium with volleyball, basketball, badminton, ball hockey, gymnastics, and an indoor walking track. • Overall Aquatics and Recreation Centre and Site Planning: Inclusive, accessible, modern facility with sensory-friendly and family spaces, natural lighting, and amenities like a café; ample free parking close to entrances; and 	21.5%

Survey Theme / Description	% of Total Sentiments
functional changerooms with family, gender-specific, and gender-neutral options. <ul style="list-style-type: none"> Outdoor Recreation Amenities: Various sports amenities, including fields for softball, soccer, baseball, cricket, football, lacrosse, plus golf-related amenities and disc golf. General leisure features like dog parks, playgrounds, trails, splash parks, riverfront access, green spaces, and picnic areas. 	
<p>Proposed location is not ideal: Respondents raised concerns about neighbourhood preservation, safety, historic value and the loss of existing recreation amenities. Many respondents supported the facility but opposed the proposed locations. A more central or eastern Maple Ridge location was most often suggested as the preferred alternative.</p>	17.3%
<p>Retaining the golf course: Expressed support for retaining the Maple Ridge Golf Course as respondents view it as a valued, affordable, historic amenity with green space worth preserving.</p>	8.9%
<p>Support for expanded recreation opportunities: Noted enthusiasm for additional recreation amenities that will serve the current and future needs of the community.</p>	7.6%
<p>Indifference or low likelihood of use: Some supported the concept but felt they wouldn't personally use it, often citing location as a barrier to regular use.</p>	6.1%

While the aquatics and recreation centre concept received support, especially for the aquatic amenities, community feedback highlighted considerations around the indoor fitness and social components.

The multi-use community park concept also received support, with respondents expressing enthusiasm for expanded park infrastructure and diverse amenities. However, as with the aquatics and recreation centre, location concerns were common.

Feedback from the three user groups was analyzed separately and, their perspectives summarized as follows:

- Golf course users strongly supported retaining the course and raised location concerns. Those providing input on future amenities favoured a large fitness centre, enhanced aquatics, and outdoor facilities.

- Baseball users prioritized expanded baseball infrastructure and noted location issues, with some support for keeping the golf course.
- Survey respondents who identified as neither golfers or baseball users formed the largest group and were generally supportive of the initiatives, emphasizing the need for diverse amenities such as disc golf, trails, and pickleball.

Expanded Arena at the Albion Fairgrounds

Engagement methods related to the proposed arena expansion at the Albion Fairgrounds indicated strong community support for proceeding within the proposed timelines. Key themes emerging from the engagement included:

- The need for expanded public access to leisure ice and continued support for minor sport groups. The community also emphasized the importance of maintaining the existing childcare program and its dedicated space.
- Feedback on facility design highlighted the desire for modern, functional features such as female-only changerooms, dryland training areas, enhanced spectator seating, and improved concessions.
- Operational considerations included site access, daycare drop-off logistics, and circulation flow, with a general preference for public operation and reinvestment in existing infrastructure.
- Environmental sustainability was also a priority, with support for measures such as electric ice resurfacers, improved site drainage, active transportation infrastructure, and backup power systems to ensure long-term efficiency and resilience.

1 INTRODUCTION

1.1 Report Structure

The Recreation Facility Feasibility Study – Phase 2 Engagement Summary, has been organized into the following sections.

Summary of Findings – Provides a comprehensive overview of the key captured themes from all engagement methods and across each recreation planning initiative.

Section 1: Introduction – Provides context related to the overarching project and the goals of Phase 2 engagement.

Section 2: Community Survey: Quantitative Findings – Provides a detailed assessment of the quantitative findings from the community survey, encompassing the proposed Hammond neighbourhood recreation initiatives. The analysis presented includes Maple Ridge resident responses only, the non-resident findings can be found in the appendix.

Section 3: Community Survey: Qualitative Findings – Provides a detailed assessment of the qualitative feedback from the community survey’s open-ended/free-form response questions, encompassing the proposed Hammond neighbourhood recreation initiatives and any other comments received from the public. The analysis presented includes Maple Ridge resident responses only, the non-resident findings can be found in the appendix.

Section 4: Findings From Other Engagement Methods – Provides an assessment of the qualitative feedback received related to the proposed arena expansion at the Albion Fairgrounds, targeted user group sessions and all other engagement methods (including the open houses).

1.2 Engagement Context

The City of Maple Ridge (the City) has undertaken recent planning initiatives to understand the arts, culture, and recreation needs and wants of the growing community. In the *2023 Parks, Recreation, and Culture Master Plan*, it identified a pressing need for new aquatic and arena facilities, ranking these among the top 5 recreation capital investment priorities. These priorities represent the City’s largest-ever investment in critical community infrastructure, with the expansion of recreational facilities and accessible green spaces to support the thousands of new Maple Ridge residents expected in the coming decades. To guide this work, the City initiated a Recreation Facility Feasibility Study informed by technical assessments, service demand analysis, community feedback, and alignment with the City’s *Parks, Recreation and Culture Master Plan*.

The Recreation Facility Feasibility Study is being undertaken through a structured, seven-stage process that guides the work from initial analysis to final recommendations. The following figure presents the project process and approximate timeline of each stage.



Through the work completed in 2024, several key findings emerged that prompted a necessary adjustment to the overall approach. Analysis confirmed that Hammond Community Park, originally identified as the preferred site for a new recreation facility, could not accommodate aquatic, arena, parking components, and green space. As a result, the arena program needed to be located elsewhere. Additionally, using Hammond Community Park for the aquatics and recreation centre would displace two critical community baseball fields – Hammond Stadium and the Larry Walker field.

In response, the project has evolved into three interconnected initiatives:

1. A new aquatics and recreation centre at Hammond Community Park, providing indoor pools for year-round swimming, fitness, community programs, and multi-purpose gathering spaces for all ages and abilities.
2. An arena expansion at the Albion Fairgrounds, adding two new rinks to support growing demand for year-round ice and dry-floor sports.
3. A new 40-acre multi-use community park, repurposing City-owned lands currently the site of the Maple Ridge Golf Course, including stadium-style baseball fields and other future park amenities.

This report, the *Recreation Facility Feasibility Study – Phase 2 Engagement Summary*, presents the outcomes of the second phase of engagement, which focused on gathering community and interest holder group feedback to inform the next stages of work. Specifically, the engagement process aimed to:

- Gauge community and interest holder support for the proposed amenities at the new aquatics and recreation centre at Hammond Community Park;
- Introduce the concept of repurposing the City-owned lands currently the site of the Maple Ridge Golf Course into a new multi-use community park and assess the level of support for this potential transformation; and

- Understand community sentiment regarding the proposed expansion of the Albion Fairgrounds Arena.

The insights gathered through this phase of engagement will form a significant component of the final feasibility study report.

1.3 Approach to Engagement

To support broad participation, a multi-faceted engagement strategy was developed, inviting input from residents, user groups, and other key interest holders on the three interconnected initiatives.

Engagement methods were promoted through a combination of print, digital, and in-person outreach channels. These included social media posts, content in the City’s bi-weekly e-newsletter, a digital media ad campaign, updates on the City’s main and engagement websites, newspaper ads, City s posters (digital and print), a residential mailout, community signage (neighbourhood, community groups, transit shelters), cross posting in neighbourhood social media groups, and direct invitations to interest holder groups.

While engagement methods were similar across the three initiatives, the community survey for the aquatics and recreation centre and multi-use park was promoted the most broadly and received the highest level of participation.

Additional engagement methods included open houses, targeted focus groups, and community pop-up events.

The following table introduces each engagement method completed as part of Phase 2 engagement.

Table 2: Phase 2 Engagement Activities

Activity	Details	Engagement Timing
Community Public Survey	Online and print versions, which invited residents to share their perspectives on the proposed facility concepts and priorities for future recreation investment. The community survey was the main data collection source for the aquatics and recreation centre and multi-use park initiatives.	Survey was open between April 23 rd and May 25 th , 2025.
Public Open House	Offering opportunities for in-person dialogue, concept review, and input collection. Six in-person open houses were held. <ul style="list-style-type: none"> • Maple Ridge Public Library – March 3, 2025 (Arena initiative focus) • Planet Ice – March 12, 2025 (Arena initiative focus) • Maple Ridge Elementary – May 3, 2025 (for golfers and golf course neighbours) • Maple Ridge Secondary School – May 6, 2025 	Open houses were held between March 3 rd and May 15 th , 2025.

Activity	Details	Engagement Timing
	<ul style="list-style-type: none"> Westview Secondary School – May 10, 2025 Albion Community Centre – May 15, 2025 	
Virtual Open House	Allowing for broader accessibility and participation from those unable to attend in person.	Session took place on May 14 th , 2025.
Online Feedback Form	Specific to the expanded arena at the Albion Fairgrounds initiative, the online feedback form invited residents to share their perspectives on the proposed concept plan.	Feedback form was active between February 6 th and March 17 th , 2025.
Interest Holder Sessions	<p>With interest holders, including local sport and recreation organizations, arts and culture groups, and user representatives.</p> <p>Two rounds of targeted focus group sessions were completed. The first round focused on groups impacted by the expanded arena at Albion Fairgrounds and the second round focused on groups related to the proposed aquatics and recreation centre and multi-use park development initiative.</p>	<p>Round 1: Sessions were completed between February 6th and March 17th, 2025.</p> <p>Round 2: Sessions were completed between May 7th and May 15th, 2025.</p>
Pop-up Engagement Events	<p>Three in-person public engagement pop-up events were hosted by City staff to gather feedback on the proposed recreation initiatives. The events were targeted to youth and seniors and included sessions with the following groups:</p> <ul style="list-style-type: none"> uPlan (youth volunteer subcommittee of the Maple Ridge Youth Planning Table) Greg Moore Youth Centre Youth Council Ridge Meadows Seniors Activity Centre participants 	Pop-up events took place on May 12 th , 16 th and 20 th .

In addition to the above noted engagement methods, the community provided additional input via emails directed to Mayor and Council and City staff.

Note: Social media commentary/sentiments related to Maple Ridge recreation initiatives were not captured or analyzed through this engagement process. The City actively monitors and responds to comments and questions posted on its official social media channels to ensure residents have access to accurate information and timely clarification. To ensure that every resident’s perspective is counted and considered equally, the City directs community members to share their feedback through the Engage.MapleRidge.ca website, the designated platform for collecting input during formal engagement processes. This approach:

- Provides a consistent and structured channel for feedback to improve the accuracy of data analysis.
- Ensures that input can be fairly reviewed and incorporated into decision-making.
- Maintains accessibility by keeping all official feedback in one place.

1.4 Analysis Methodology

This section outlines the methods used to analyze data collected through the community survey that focused on the aquatics and recreation centre and multi-use park initiatives. Of the 26 survey questions, 17 were multiple choice and 9 were open-ended, allowing free-form responses. The survey received 2,767 total responses. For this report, only Maple Ridge resident feedback—2,590 responses, representing 94% of the total—was included.

- **Quantitative Data Analysis:** Quantitative analysis was conducted for the 17 multiple-choice survey questions, with percentages calculated based on the total number of resident responses.
- **Qualitative Data Analysis:** The 2,590 resident responses generated more than 8,600 open-ended comments, many containing multiple distinct sentiments. *Comments* refer to the raw, unfiltered text provided directly by participants. In contrast, *sentiments* are defined as an individual opinion, idea, or concern expressed within a comment. A single comment could contain multiple sentiments, each categorized and counted separately.

All qualitative comments were reviewed, categorized, and analyzed to remove duplicate sentiments from the same respondent, ensuring balanced representation. This process resulted in 8,343 distinct sentiments across all responses. Sentiments were then analyzed, categorized into themes and totalled. The results of this analysis present a picture of the most common perspectives, priorities, and concerns expressed by resident participants, which may or may not have been captured through quantitative methods.

2 COMMUNITY SURVEY: QUANTITATIVE FINDINGS

The following section presents the quantitative findings from the community survey regarding the proposed the aquatics and recreation centre development at Hammond Community Park. Feedback is organized into four sections:

- Aquatics and recreation centre and site concept design findings.
- Aquatics and recreation centre - aquatic amenity findings.
- Aquatics and recreation centre - indoor social and recreation amenity findings.
- Aquatics and recreation centre - indoor fitness and gymnasium amenity findings.

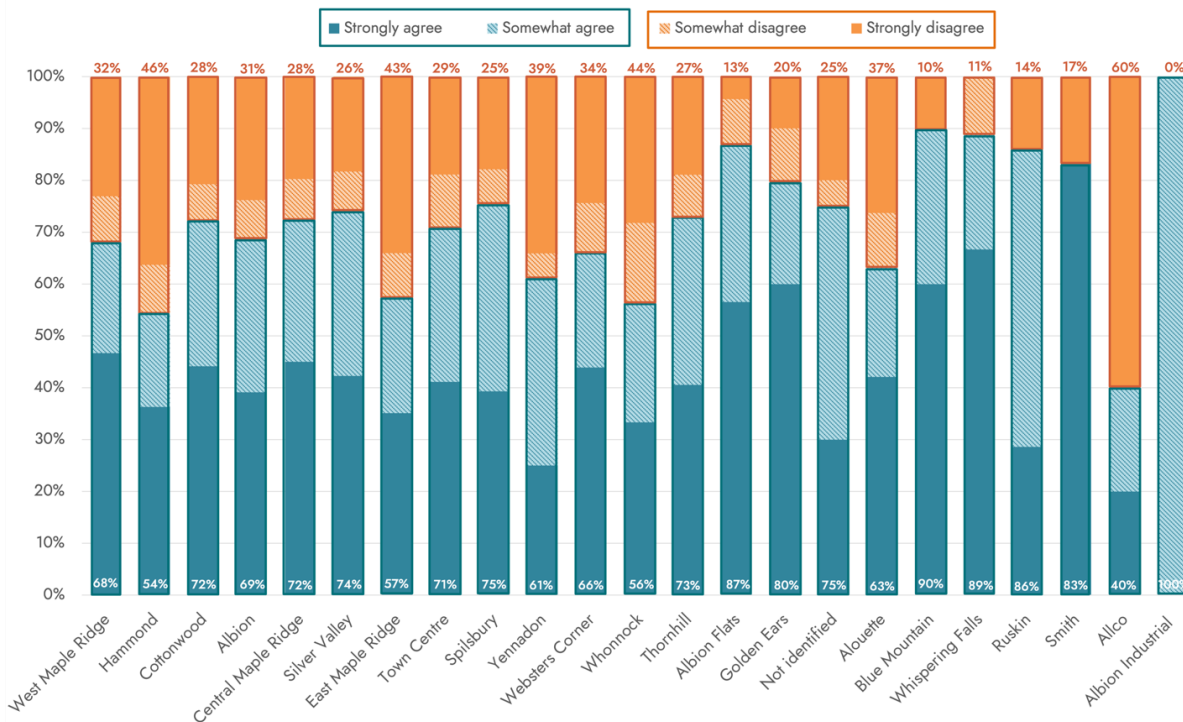
2.1 Aquatics and Recreation Centre and Site Concept Design

Survey responses show a generally positive sentiment toward the proposed facility and site concept. However, because the survey questions examined different aspects of support, the following breakdown highlights the distinctions in feedback.

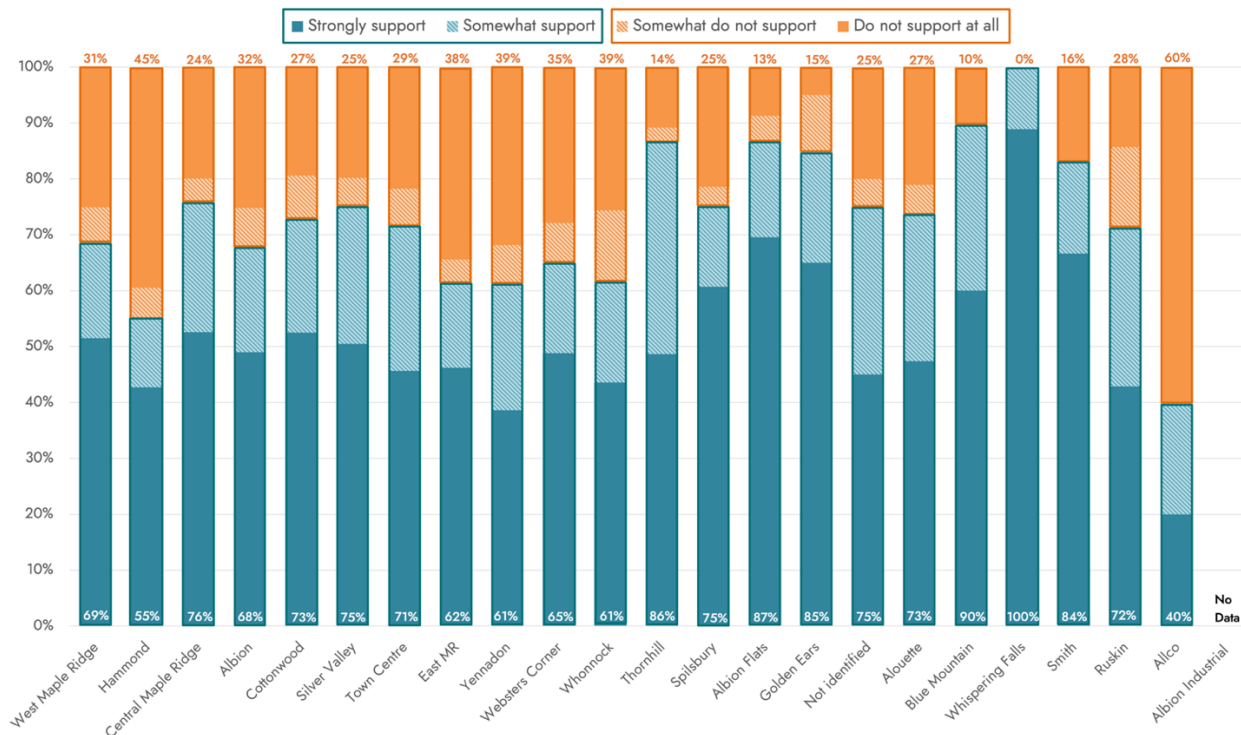
- **Alignment with Needs and Aspirations:** 67% of resident public survey respondents agreed that the proposed facility and site concept supports their needs and aspirations for aquatic, recreation, and community activities (42% strongly agree, 25% somewhat agree).
- **Support for the Design at Hammond Community Park:** 68% of resident respondents expressed support for the proposed facility and site design at Hammond Community Park (49% strongly support, 19% somewhat support).
- **Support for the Overall Plan:** 69% of resident respondents indicated support for the overall proposed plan (49% strongly support, 20% somewhat support).

When analyzing support by neighbourhood, the majority of neighbourhoods expressed support for the proposed facility and site concept at Hammond Community Park. The following figures show the results by neighbourhood, ordered from left to right based on the number of responses received, from highest to lowest.

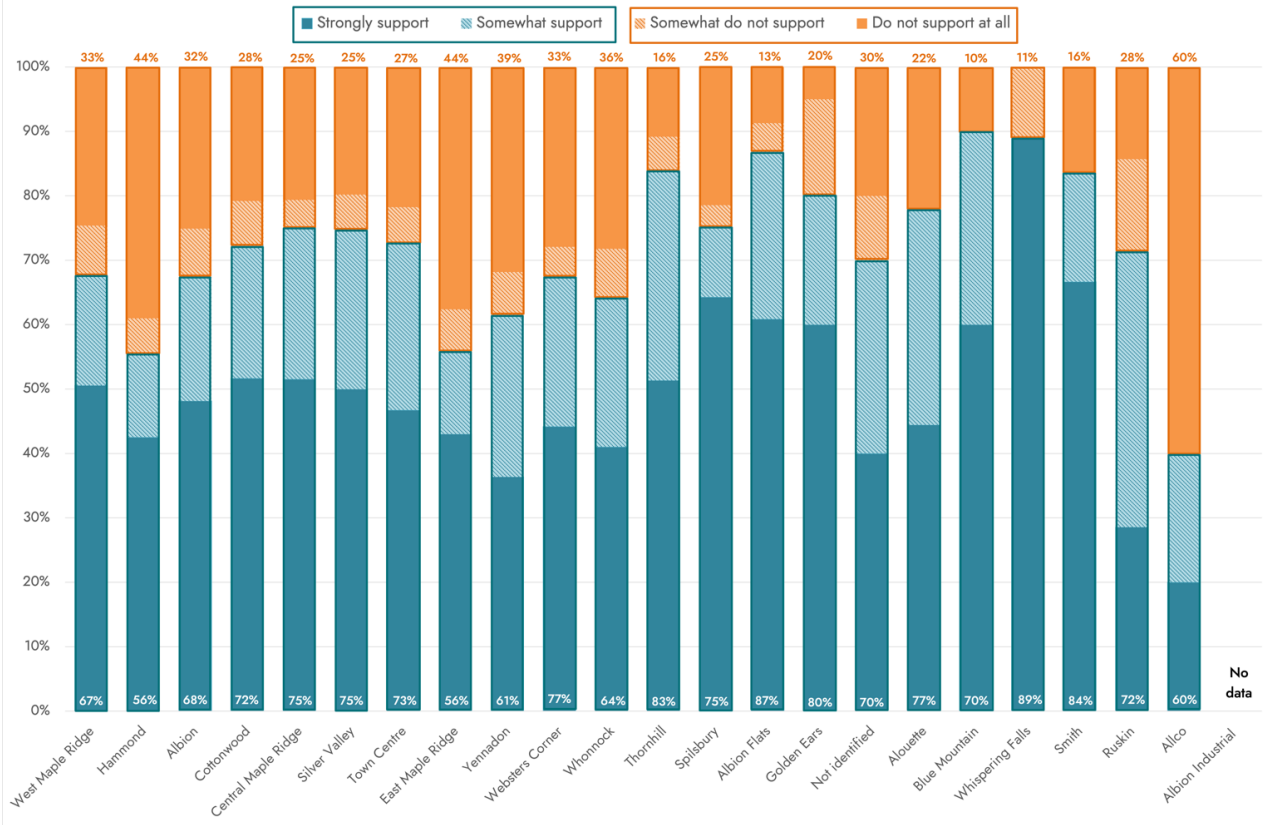
20. I feel the facility and site concept design at Hammond Community Park supports my needs and aspirations for aquatic, recreation and community activities.



21. Overall, please indicate your level of support for the proposed aquatic and recreation facility design at Hammond Community Park.



22. Overall, please indicate your level of support for the proposed aquatic and recreation facility site concept plan at Hammond Community Park.



2.2 Aquatic Amenities

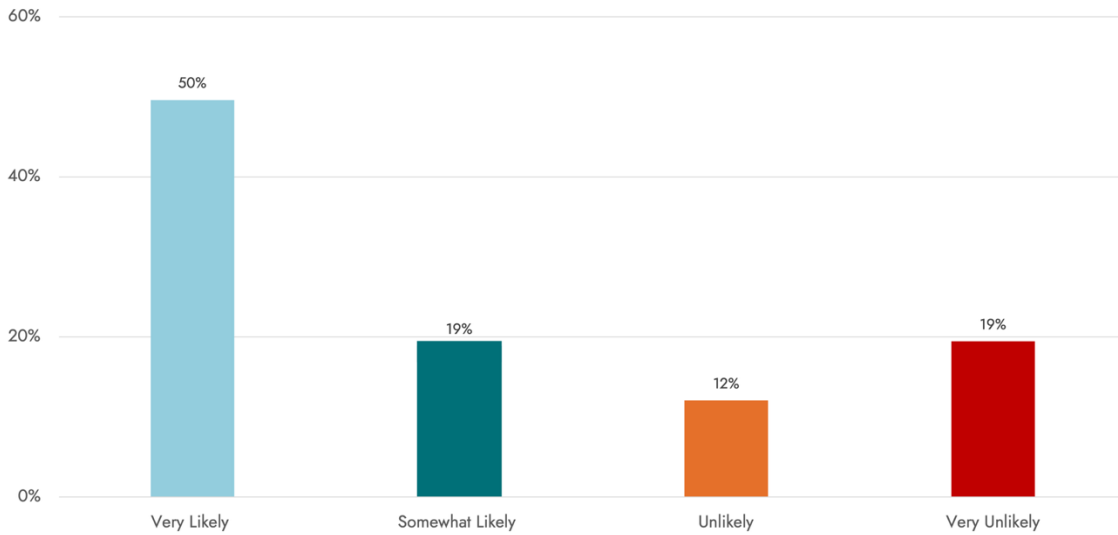
The proposed aquatic amenities included in the shared concept plan were initially identified through Phase 1 analysis and engagement conducted in 2024. As part of Phase 2, the City and Council sought to confirm that the proposed amenities align with community needs and expectations.

Survey results from this second phase of engagement indicate community support for the proposed aquatic amenities:

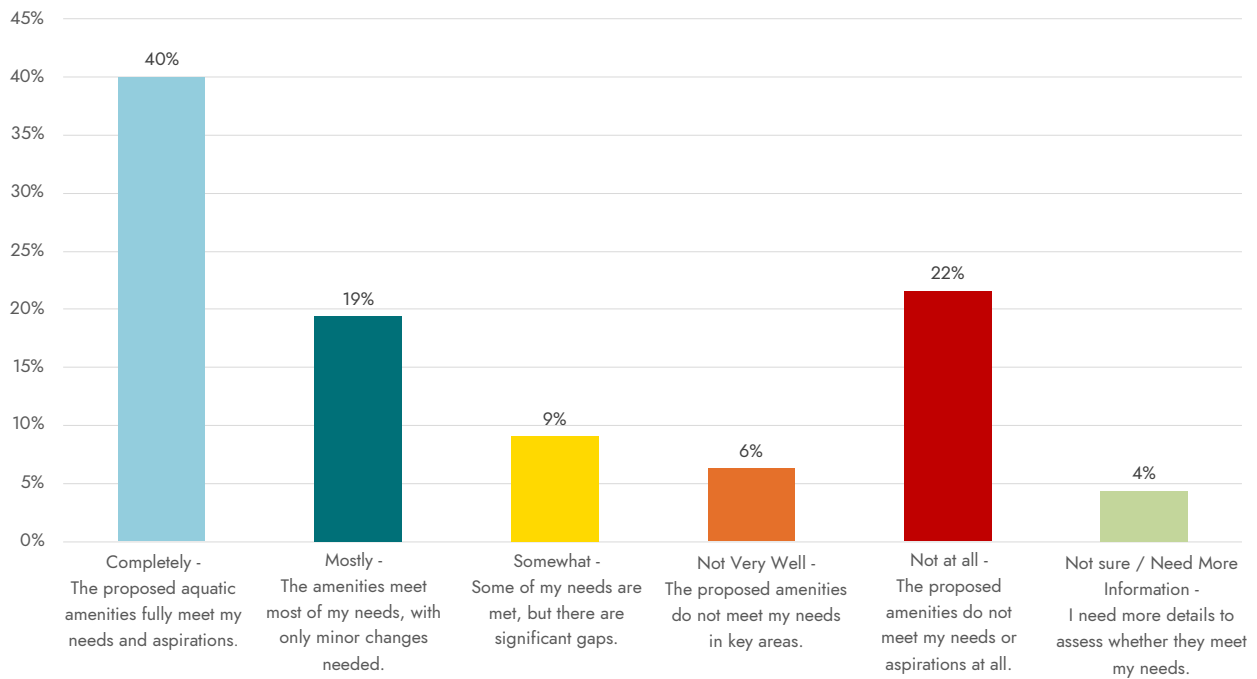
- 69% of resident survey respondents reported that they or a member of their household would use the aquatic amenities as proposed, with 50% stating they are very likely to use them and 19% somewhat likely.
- 59% of resident respondents indicated that the proposed aquatic features completely or mostly meet their needs and aspirations for a new recreation facility (with 40% selecting "completely" and 19% selecting "mostly").

The following figures illustrate residents' reported likelihood of use and overall support for the proposed aquatic amenities.

Q8. How likely are you or a member of your household to use the aquatic amenities at this facility? (residents)

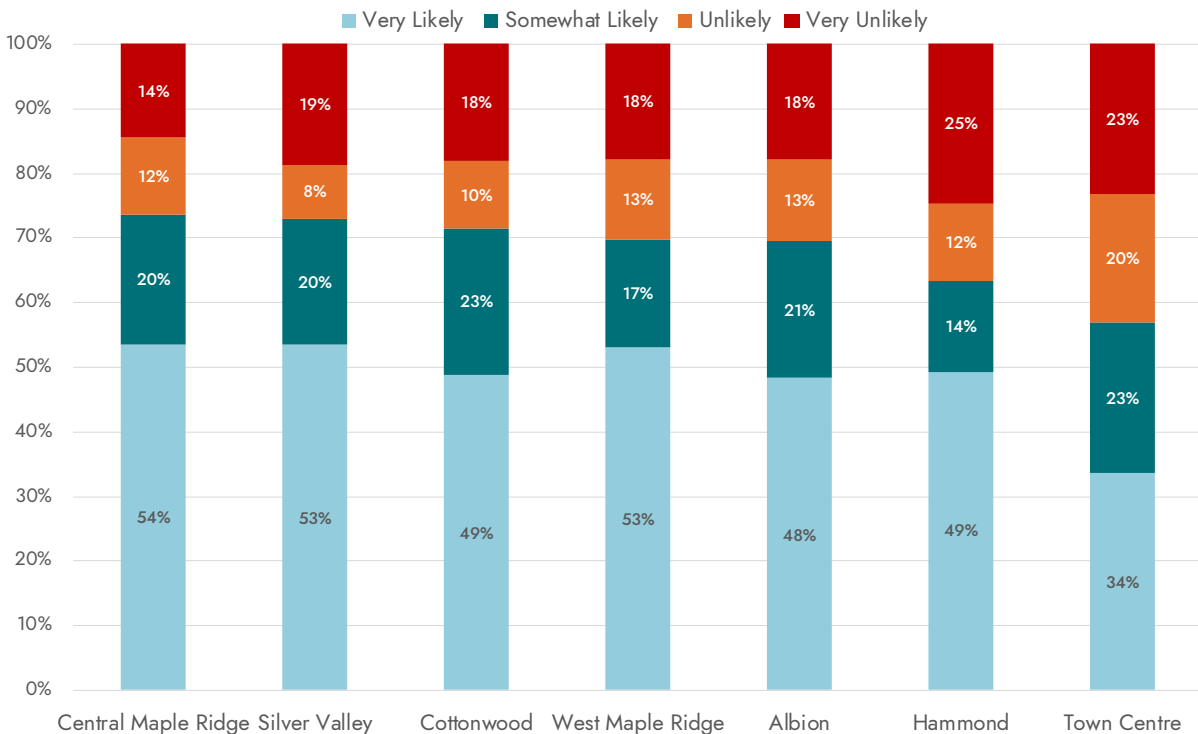


Q9. How well do the proposed aquatic amenities meet your needs and aspirations? (residents)



As part of the engagement analysis, the likelihood of use among residents across all neighbourhoods in the City was assessed. The following presents results from the highest respondent neighbourhoods in the survey - West Maple Ridge, Hammond, Albion, Cottonwood, Central Maple Ridge, Silver Valley, and Town Centre.

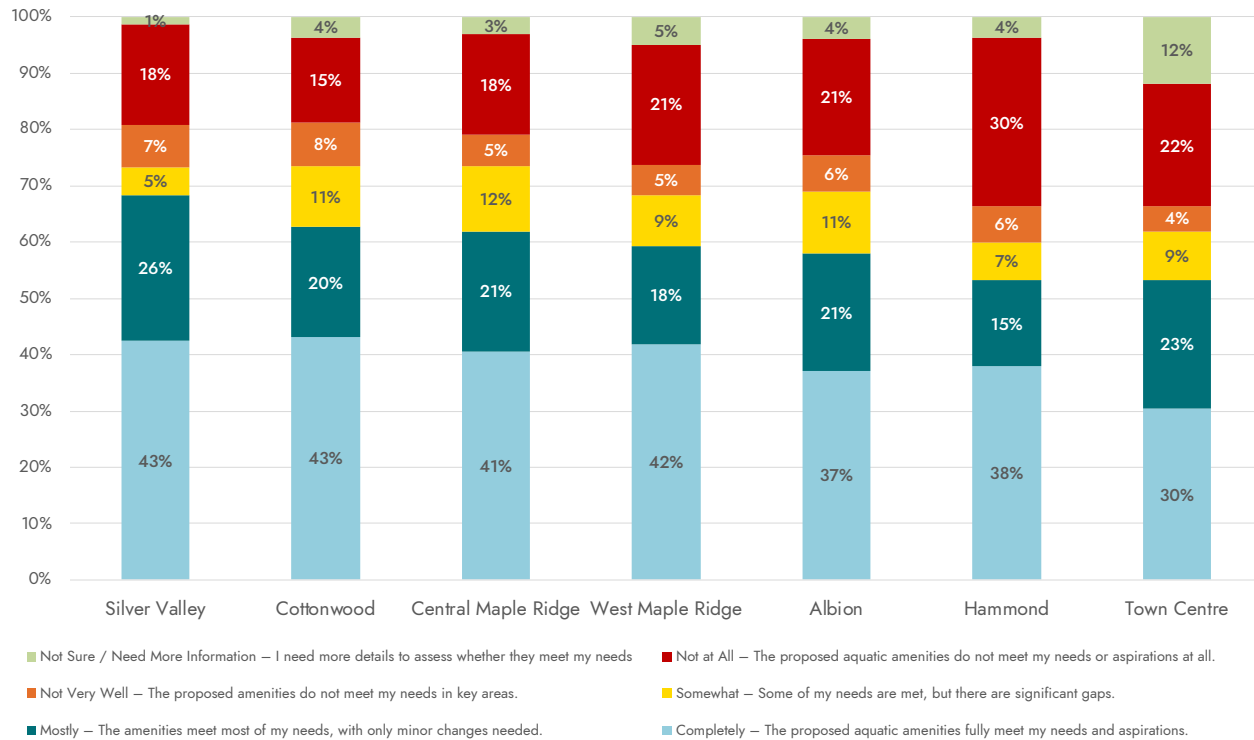
Q8. How likely are you or a member of your household to use the aquatic amenities at this facility? (neighbourhood)



As shown, when considering the above seven neighbourhoods, more than half of all respondents are very likely or somewhat likely to utilize the aquatic amenities within the proposed facility. Town Centre had the highest percentage of respondents that indicated that they would be unlikely to utilize the facility.

When asked how well these same sample neighbourhoods felt about the proposed aquatic amenities, over 50% noted that they completely or mostly met their needs. The following figure presents these results.

Q9. How well do the proposed aquatic amenities meet your needs and aspirations? (neighbourhood)



2.3 Indoor Social and Recreation Amenities

The proposed indoor social and recreation amenities included in the shared concept plan were initially identified through Phase 1 analysis and engagement conducted in 2024. As part of Phase 2, the City and Council sought to confirm that the proposed amenities align with community needs and expectations. The indoor social and recreation amenities include multi-purpose rooms, arts and culture space, social living room, café, and children’s play space.

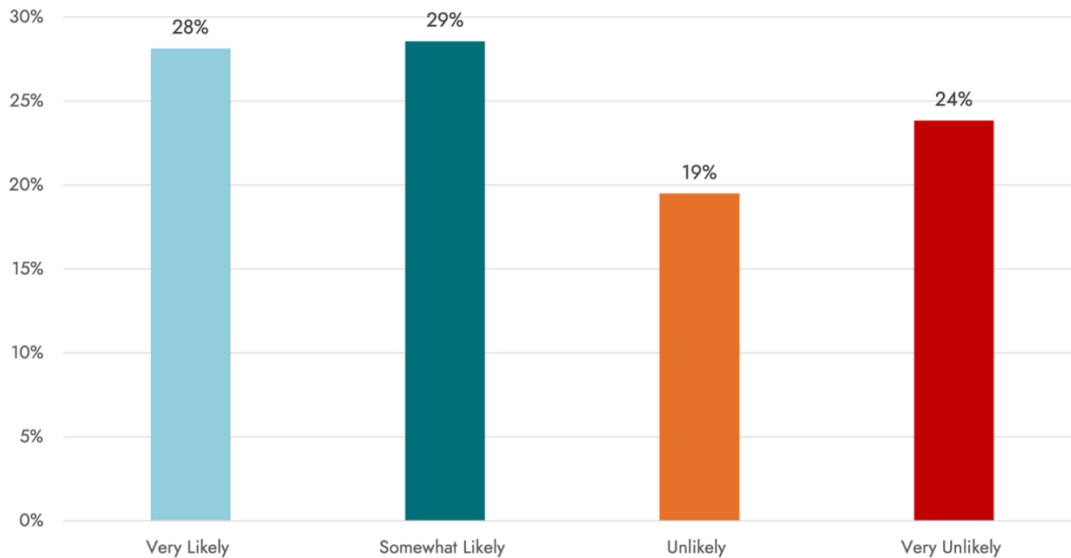
Survey results from this second phase of engagement indicate just over half of the resident respondents support the proposed indoor social and recreation amenities:

- 57% of resident survey respondents reported that they or a member of their household would use the indoor social and recreation amenities as proposed, with 28% stating they are very likely to use them and 29% somewhat likely.
- 50% of resident respondents indicated that the proposed indoor social and recreation features completely or mostly meet their needs and aspirations for a new recreation facility (with 31% selecting "completely" and 19% selecting "mostly").

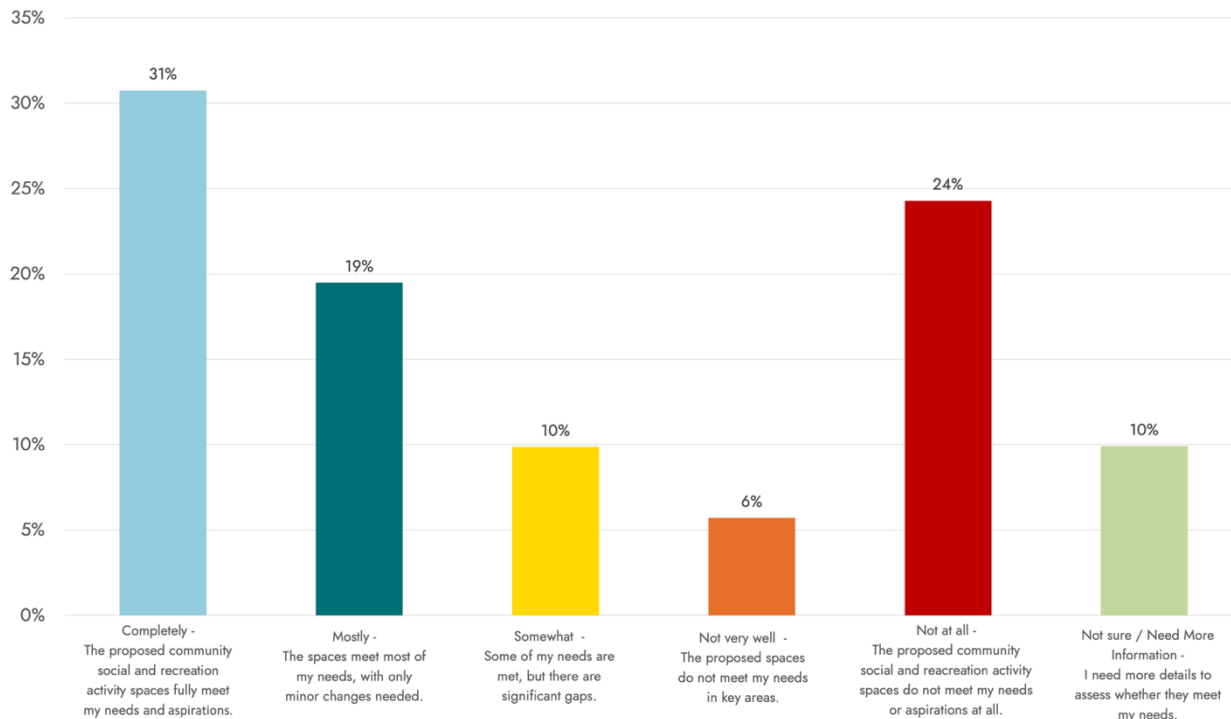
With just over half of the resident respondents indicating support for the indoor social and recreation amenities, suggesting mixed perspectives within the community regarding these spaces.

The following figures illustrate residents’ reported likelihood of use and overall support for the proposed indoor social and recreation amenities.

Q12. How likely are you or a member of your household to use community social and recreation activity spaces at this facility? (residents)

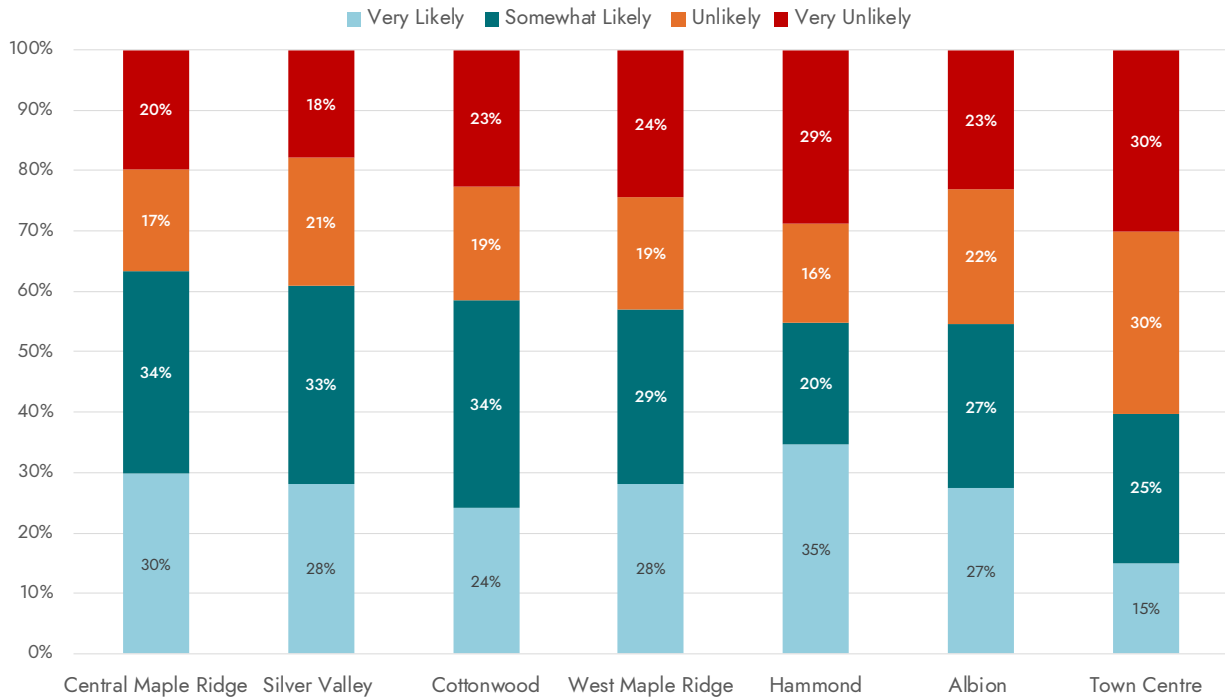


Q13. How well do the proposed social and recreation activity spaces meet your needs and aspirations? (residents)

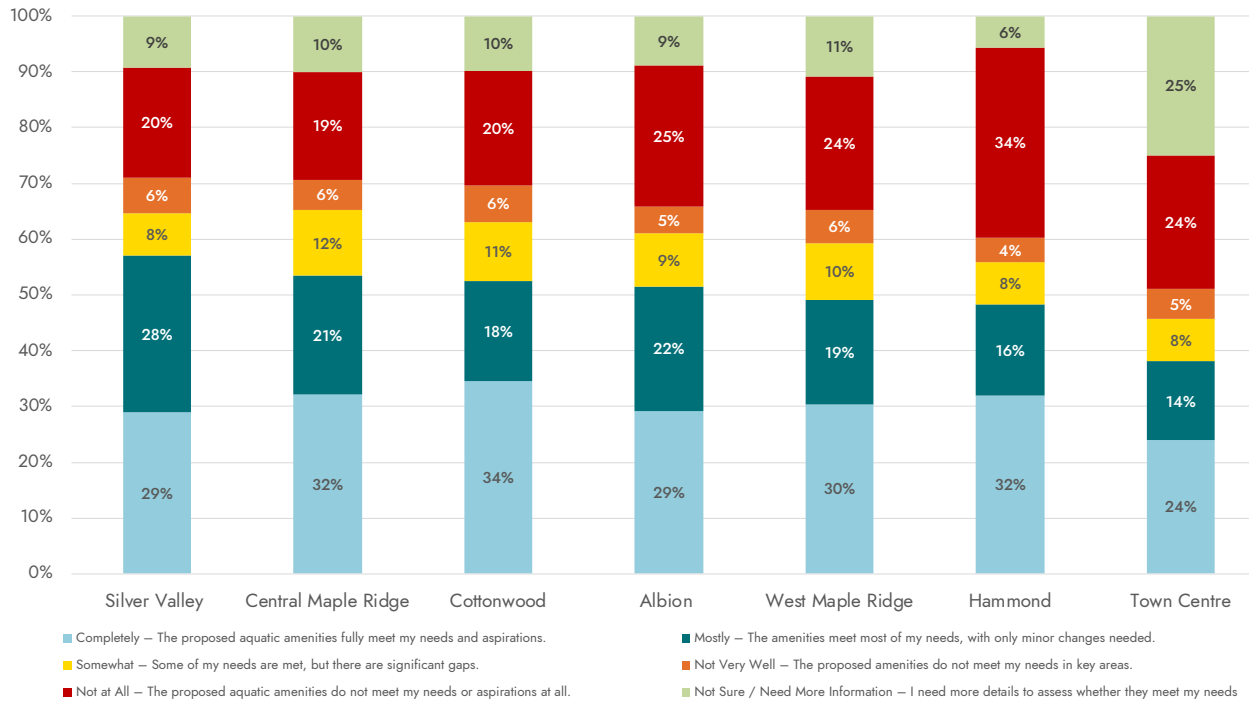


The highest survey participation neighbourhoods of West Maple Ridge, Hammond, Albion, Cottonwood, Central Maple Ridge, Silver Valley, and Town Centre continued to reflect a community trend of mixed views regarding the proposed amenities and whether they would use the facility for indoor social and recreational purposes. The following figures present results by nearby neighbourhood for use and amenity support.

Q12. How likely are you or a member of your household to use community social and recreation activity spaces at this facility? (neighbourhood)



Q13. How well do the proposed community social and recreation activity spaces meet your needs and aspirations? (neighbourhood)



2.4 Indoor Fitness and Gymnasium Amenities

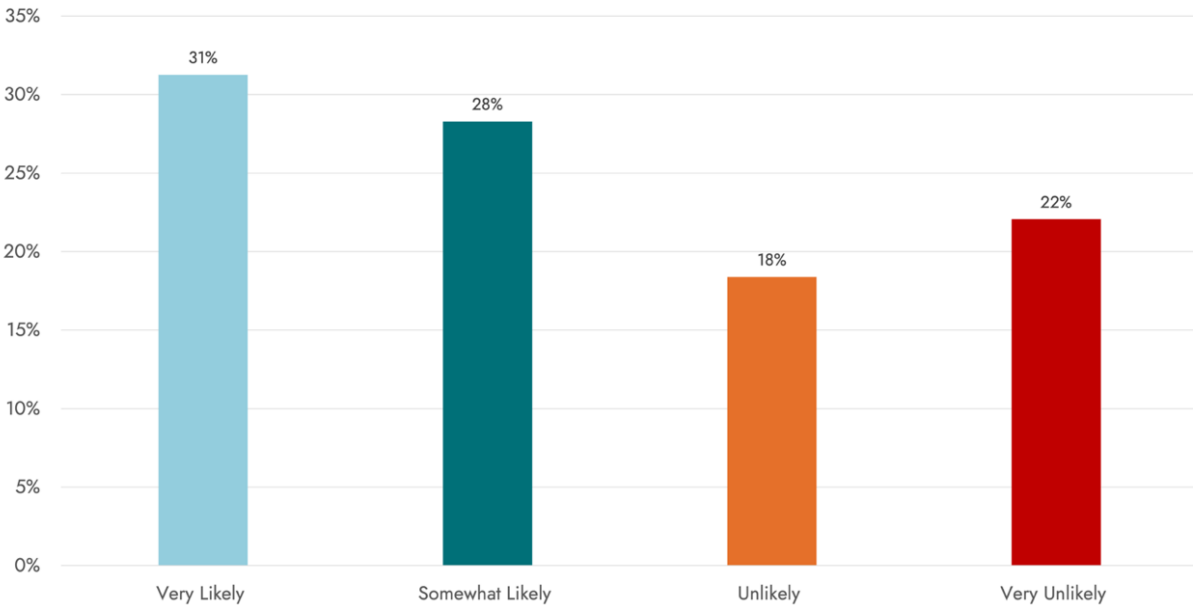
The proposed indoor fitness and gymnasium amenities included in the shared concept plan were initially identified through Phase 1 analysis and engagement conducted in 2024. As part of Phase 2, the City and Council sought to confirm that the proposed amenities align with community needs and expectations. This category includes a large fitness centre, two fitness-specific program rooms, and a single gymnasium.

Survey results from this second phase of engagement indicate just over half of the resident respondents support the proposed indoor fitness and gymnasium amenities:

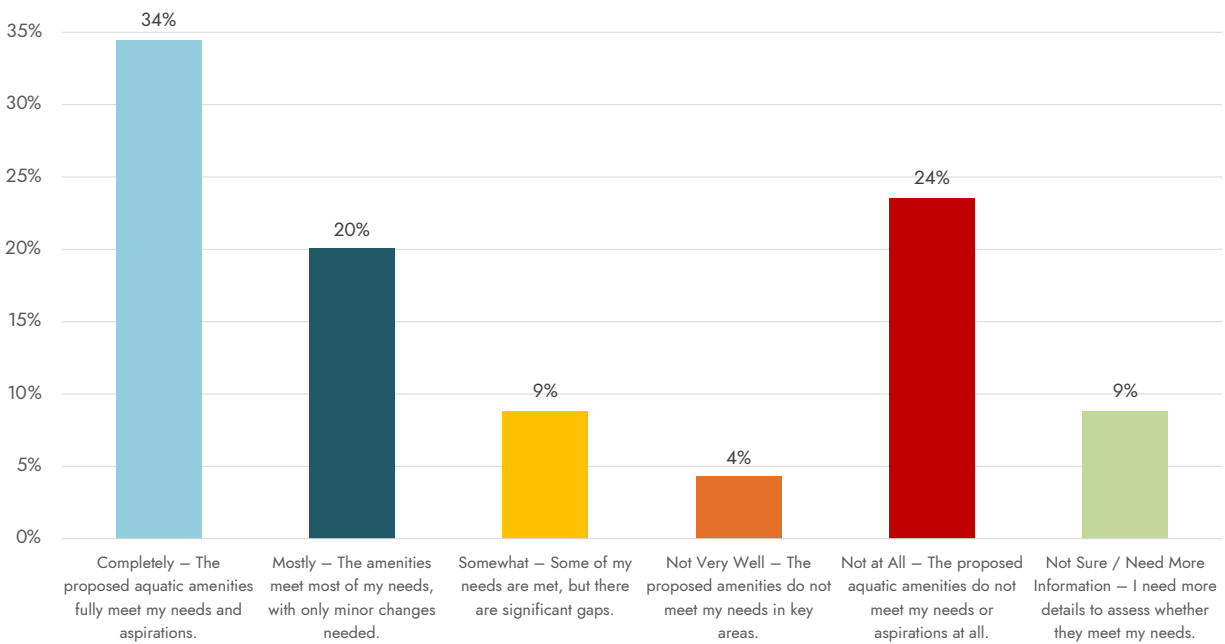
- 59% of resident survey respondents reported that they or a member of their household would use the indoor fitness and gymnasium amenities as proposed, with 31% stating they are very likely to use them and 28% somewhat likely.
- 54% of resident respondents indicated that the proposed indoor fitness and gymnasium features completely or mostly meet their needs and aspirations for a new recreation facility (with 34% selecting "completely" and 20% selecting "mostly").

The following figures illustrate residents' reported likelihood of use and overall support for the proposed indoor social and recreation amenities.

Q16. How likely are you or a member of your household to use fitness and gymnasium spaces at this facility? (residents)

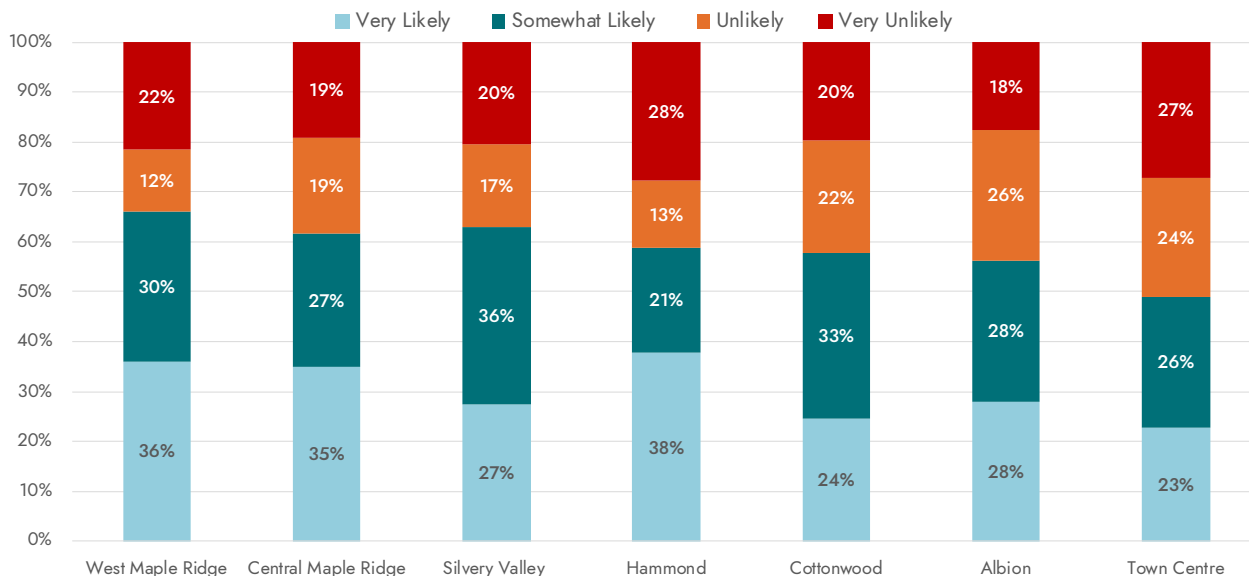


Q17. How well do the proposed fitness and gymnasium spaces meet your needs and aspirations? (residents)

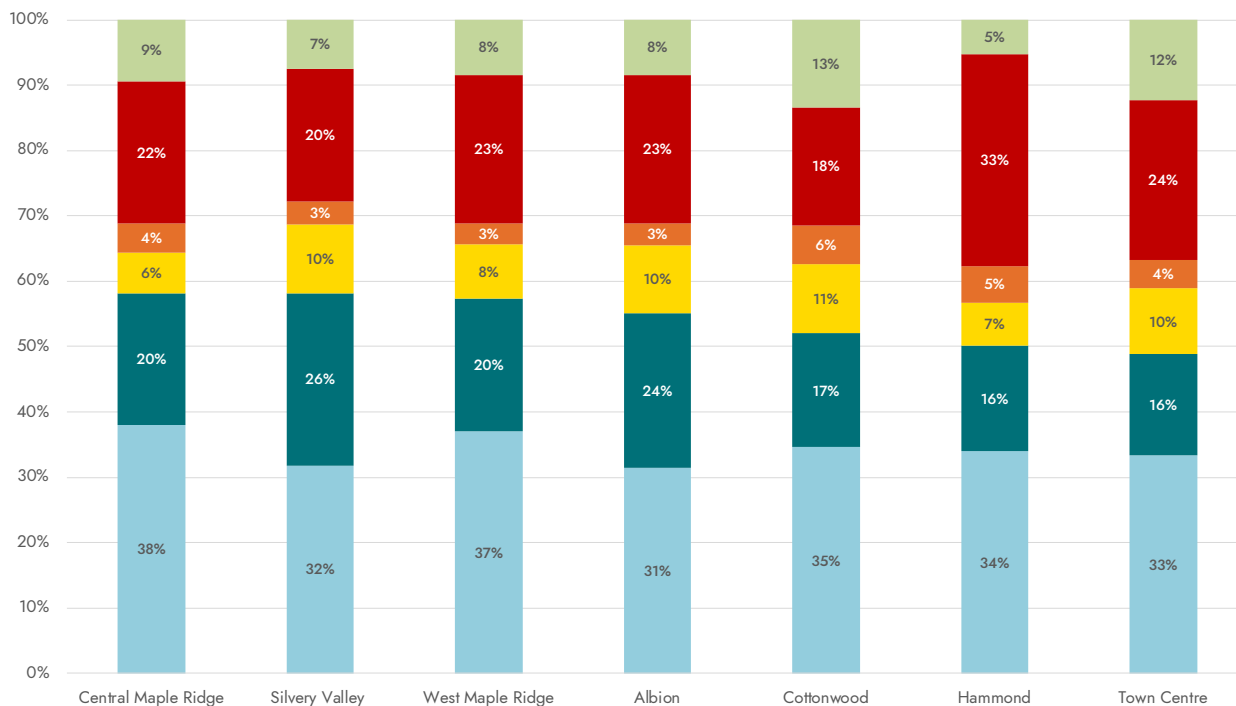


West Maple Ridge, Hammond, Albion, Cottonwood, Central Maple Ridge, Silver Valley, and Town Centre continued to reflect a community trend of mixed views regarding the proposed amenities and whether they would use the facility for indoor fitness and gymnasium purposes. The following figures present results by highest respondent neighbourhoods for use and amenity support.

Q16. How likely are you or a member of your household to use fitness and gymnasium spaces at this facility? (residents)



Q17. How well do the proposed fitness and gymnasium spaces meet your needs and aspirations? (neighbourhood)



■ Completely – The proposed aquatic amenities fully meet my needs and aspirations.
■ Somewhat – Some of my needs are met, but there are significant gaps.
■ Mostly – The amenities meet most of my needs, with only minor changes needed.
■ Not Very Well – The proposed amenities do not meet my needs in key areas.
■ Not Sure / Need More Information – I need more details to assess whether they meet my needs.

3 COMMUNITY SURVEY: QUALITATIVE FINDINGS

3.1 Aquatics and Recreation Centre and Multi-Use Community Park Findings

In addition to the quantitative data collected through the survey, a considerable amount of qualitative feedback was gathered through the open-ended survey questions. The following key themes emerged from the qualitative analysis, reflecting community perspectives on project alignment, overall support, and perceived challenges for the two Hammond neighbourhood recreation initiatives.

The community survey received 2,767 responses, with 2,590 (94%) from residents of the City of Maple Ridge. The 9 open-ended questions provided participants with numerous opportunities to share their thoughts on the overall facility and site design, specific activity categories (aquatic amenities; indoor social and recreational amenities; and indoor fitness and gymnasium amenities), and the proposed multi-use community park at the current Maple Ridge Golf Course site.

The 2,590 resident responses generated in total over 8,600 open-ended comments, many containing multiple sentiments. This feedback was reviewed, categorized, and analyzed to remove duplicate sentiments from the same respondents, ensuring balanced representation. The final outcome was 8,343 distinct sentiments, grouped into the following categories:

Category	Details	Number of Sentiments	% of Total Sentiments
Community recommended recreation amenities and/or design features	Respondents shared input on desired amenities, design features, site layout considerations, and supporting spaces for the proposed recreation initiatives. Preferences for services and programming at the future facility were also provided.	1,797	21.5
Proposed location is not ideal	Proposed recreation initiative(s) are not ideally located due to impacts to neighbourhood preservation, safety, historic value, etc.	763	9.1
Retain the Maple Ridge Golf Course	Comments that expressed a strong desire to see the Maple Ridge Golf Course retained citing it as a well-used and valued recreational amenity, particularly for seniors and individuals	740	8.9

Category	Details	Number of Sentiments	% of Total Sentiments
	learning the sport. They highlighted its affordability, historical significance, and raised concerns about the potential loss of green space and mature trees.		
Support for expanded recreation opportunities for a broader range of residents	This sentiment captures the enthusiasm respondents expressed for the additional social and recreational opportunities created through the recreation initiatives. Many respondents emphasized the need to expand recreational amenities to better serve both current Maple Ridge residents and the growing population.	633	7.6
Indifference / Low likelihood of use	A neutral sentiment capturing feedback from participants who were indifferent to the recreation initiatives or stated they would not use the new amenities.	507	6.1
Facility support, wrong location	This sentiment reflects survey responses that support the development of the aquatics and recreation centre but express desire for it to be built at a different location within the City.	437	5.2
Concerns	Where respondents provided additional concerns or considerations, the feedback was tagged and categorized to reflect the overarching themes.	418	5.0
Funding & affordability	Comments expressing concerns about the City's ability to finance, build, and operate a major project like the proposed aquatics and recreation centre, alongside calls to diversify the tax base to lessen the burden on residents.	359	4.3
Sufficient supply of facilities / insufficient demand for additional facilities	This category reflects responses expressing uncertainty about the need for additional facilities or amenities, suggesting that the current supply of public and privately operated recreation facilities is sufficient to meet community demand.	330	3.9
Traffic, transportation and parking concerns	Concerns regarding the anticipated increases in vehicle traffic, parking demand, and overall congestion were cited as major concerns for the surrounding neighbourhood.	327	3.9
Opposition to the demolition of existing amenities	Comments focused on the loss of existing valued amenities, including the outdoor pool and baseball fields at Hammond Community Park. Many respondents expressed concern about the costs associated with demolishing existing facilities and developing new ones and indicated a preference for retaining and enhancing the current amenities.	283	3.4

Category	Details	Number of Sentiments	% of Total Sentiments
Overall objection	Overall objection to the proposed recreation initiative(s).	260	3.1
Alternative Location	Eastern or central Maple Ridge as an alternative location. While many respondents expressed support for the facility itself, a significant number indicated a preference for it to be located elsewhere—most commonly suggesting a more central or eastern area of Maple Ridge as a more suitable alternative	253	3.0
Opposition to relocating and expanding baseball fields	This sentiment represents the feedback received that questioned the need/demand for additional baseball amenities in the community, the relocation of the baseball fields displacing the golf course, and the desire for alternative outdoor amenities and other sports field types.	245	2.9
Conditional support for the proposed recreation initiative(s)	Responses that indicate support for the proposed recreation initiative(s), provided that certain conditions (e.g., affordability of services, programming requirements, etc.) are met.	233	2.8
More information required	Many survey respondents indicated that they required more information about amenity design, programming, booking and allocation details prior to indicating support or objection to the proposed initiatives.	175	2.1
Other community priorities	Responses that expressed desire for the City to prioritize other community initiatives rather than the proposed recreation projects.	158	1.9
Other comments, considerations, or information	Feedback requesting more information on the recreation initiatives, suggestions for consultation with specific user groups or demographics, considerations for facility operations, and other neutral comments were tagged accordingly.	132	1.6
Support for the proposed location	Statements that indicate support for the proposed location(s) of the aquatics and recreation centre and multi-use community park.	131	1.5
Impacts to the environment and wildlife	This sentiment captures comments expressing concerns about the potential environmental impacts of the proposed initiatives on the sites, including geotechnical considerations, wildlife displacement, green space loss, mature tree retention, etc.	89	1.0

Category	Details	Number of Sentiments	% of Total Sentiments
Lack of confidence in the City's planning process	Comments expressing a lack of trust in the decision-making process and skepticism about the City's ability to effectively plan significant capital projects and conduct meaningful community engagement.	83	1.0
Total		8,353	100.0

The most frequently mentioned themes, in descending order, are as follows:

1. Community recommended recreation amenities and/or design features



1,797 sentiments were received related to desired indoor and outdoor recreation amenities, site layout considerations, facility design features, and future services and programming. This theme represents **21.5% of total sentiments** collected as part of the qualitative feedback analysis.

Detailed below are the most common sentiments organized by amenity category, followed by overall facility design and outdoor recreation amenities.



Aquatic amenities – 486 sentiments

Sentiment Category	# of Sentiments	Sentiment Description
Pool Size & Capacity	180	Desire for a 50-metre pool, a larger pool overall, an 8-lane pool, and multiple tanks to support various uses such as lap swimming, teaching, leisure, and therapy.
Fun Aquatic Features	91	Interest in interactive and family-friendly features, including water play areas for kids, diving boards, wave pools, waterslides, and toddler-specific zones.
Aquatic Programming	81	Noted the importance of access to swimming lessons, aquafit, aquatic fitness classes, and programming for seniors. Many also supported

having dedicated spaces for different types of aquatic activities to avoid conflicts.

Outdoor Aquatic Spaces	58	Desire for an outdoor pool or a facility similar to the Aldergrove Community Centre’s Outdoor Experience, along with suggestions to incorporate outdoor-style elements into an indoor aquatic facility.
Other	76	All other sentiments related to aquatic amenities (i.e. very specific requests that are too varied to categorize).



Social and recreation amenities – 217 sentiments

Dedicated Programming and Spaces	115	Highlighted the need for dedicated spaces and programming for children, youth, adults, families, and seniors. Commonly requested amenities included a youth space, seniors’ space, children’s play area, pottery studio, community kitchen, and childminding space.
Multi-purpose & Community Gathering Spaces	64	Interest in flexible, inclusive gathering areas such as large event spaces, multi-purpose rooms available for community rental, and informal social or third spaces to foster connection and community-building.
Other	38	All other sentiments related to the social and recreation spaces (i.e. very specific requests that are too varied to categorize).



Indoor fitness & gymnasium amenities – 412 Sentiments

Fitness Centre Design and Equipment	152	Need for a spacious, well-equipped fitness centre that accommodates a wide range of users. Desired features included weightlifting benches, squat racks, cardio machines, and dedicated fitness studios for classes such as yoga and indoor cycling. Several respondents also expressed interest in a women’s-only area to support comfort and inclusivity.
Indoor Court Facilities	114	There was demand for indoor courts to support a variety of sports and activities. Popular requests included dedicated spaces for pickleball, tennis, racquetball, and squash.
Gymnasium & Walking Track	108	Requests for a gymnasium suitable for multiple sports and activities, including volleyball, badminton, basketball, ball hockey, gymnastics,

and drop-in programs. Many also expressed interest for an indoor walking track.

Other	38	All other sentiments related to the indoor fitness and gymnasium spaces (i.e. very specific requests that are too varied to categorize).
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Overall design and site planning of the aquatics and recreation centre - 283 Sentiments

Facility Design	142	Need for an inclusive and accessible facility that serves people of all ages and abilities. Suggestions included sensory-friendly features, family-oriented spaces, and universal accessibility—from young children to seniors. Many called for a modern, functional design with natural lighting and amenities such as a café.
Parking	77	Highlighted the importance of providing ample, free on-site parking, with accessible spaces located close to the facility entrance.
Changerooms & Washrooms	52	Identified the need for functional and inclusive changerroom layouts. Suggestions included a mix of family changerrooms, traditional gender-specific options, and individual, gender-neutral stalls.
Other	12	All other sentiments related to the overall facility design and site planning considerations (i.e. very specific requests that are too varied to categorize).



Outdoor recreation amenities – 374 Sentiments

Sports-based amenities	237	Interest in a range of outdoor sports and recreation features within the future multi-use community park. Most commonly mentioned were sports fields for activities such as softball, soccer, baseball, cricket, football, lacrosse, and turf sports. There was also support for golf-related amenities like a driving range or pitch-and-putt, as well as a disc golf course.
Non-sports sports-based amenities	137	Highlighted a desire for general recreation and leisure amenities. Common requests included dog parks, playgrounds, walking trails, splash parks, riverfront access, green spaces, and leisure amenities such as picnic tables, benches, and gazebos.

2. Proposed location is not ideal

1,453 sentiments were received related suitability of the proposed recreation initiative locations, representing **17.3% of total sentiments** collected as part of the qualitative feedback analysis.



Sentiment Category	# of Sentiments	Sentiment Description
Location is not ideal	763	Proposed recreation initiative(s) are not ideally located due to impacts to neighbourhood preservation, safety, historic value, etc.
Facility support, wrong location	437	Support for the facility but preference for an alternative location.
Alternative Location	253	Eastern or central Maple Ridge as an alternative location. While many respondents expressed support for the facility itself, a significant number indicated a preference for it to be located elsewhere—most commonly suggesting a more central or eastern area of Maple Ridge as a more suitable alternative.

3. Retain the Maple Ridge Golf Course

740 sentiments were received expressing desire to see that the Maple Ridge Golf Course is retained, representing **8.9% of total resident sentiments** collected as part of the qualitative feedback analysis.



Resident respondent sentiments mentioned the following:

- Emphasis that the golf course is a well-used and valued recreational amenity, particularly for seniors and individuals learning the sport.
- Common themes included its affordability, historical significance to the community, and concerns over the potential loss of green space and mature trees.
- Desire to see this outdoor recreational space retained.

4. Support for expanded recreation opportunities for a broader range of residents

633 sentiments were received related to enthusiasm for the additional social and recreational opportunities created through the recreation initiatives. This theme



represents **7.5% of total sentiments** collected as part of the qualitative feedback analysis.

Resident respondent sentiments mentioned the following:

- Notable support for the proposed aquatics and recreation centre as well as the multi-use community park.
- Many responses showed enthusiasm for the expanded recreation opportunities the initiatives would offer, highlighting the perceived need for additional amenities in the community to serve the current population and future growth.
- There was excitement about the potential for a wide variety of amenities and for the amenities to be freely accessible and inclusive for all community members.

5. Indifference or low likelihood of using the proposed recreation amenities

507 sentiments indicated indifference or low likelihood of using the proposed recreation centre or its activity components, representing **6.1% of total sentiments** collected as part of the qualitative feedback analysis.



- Of the 507 respondents that indicated indifference, their responses also contained the following sentiments:
 - 150 of the 507 resident respondents also expressed support for **expanded recreation opportunities**, indicating overall support for the project despite a low likelihood of personally using the amenities.
 - 86 out of 507 respondents indicated a preference for a location in eastern or central Maple Ridge, suggesting that the proposed location would limit regular use for those respondents.

In summary, suggested refinements to the proposed recreation initiatives included enhanced indoor and outdoor amenities, especially aquatics (50m pool, leisure features, varied programming), a variety of social and recreation spaces, and a well-equipped and varied fitness centre. A common theme was the desire for amenities that feature accessible design, functional changerooms, and ample parking.

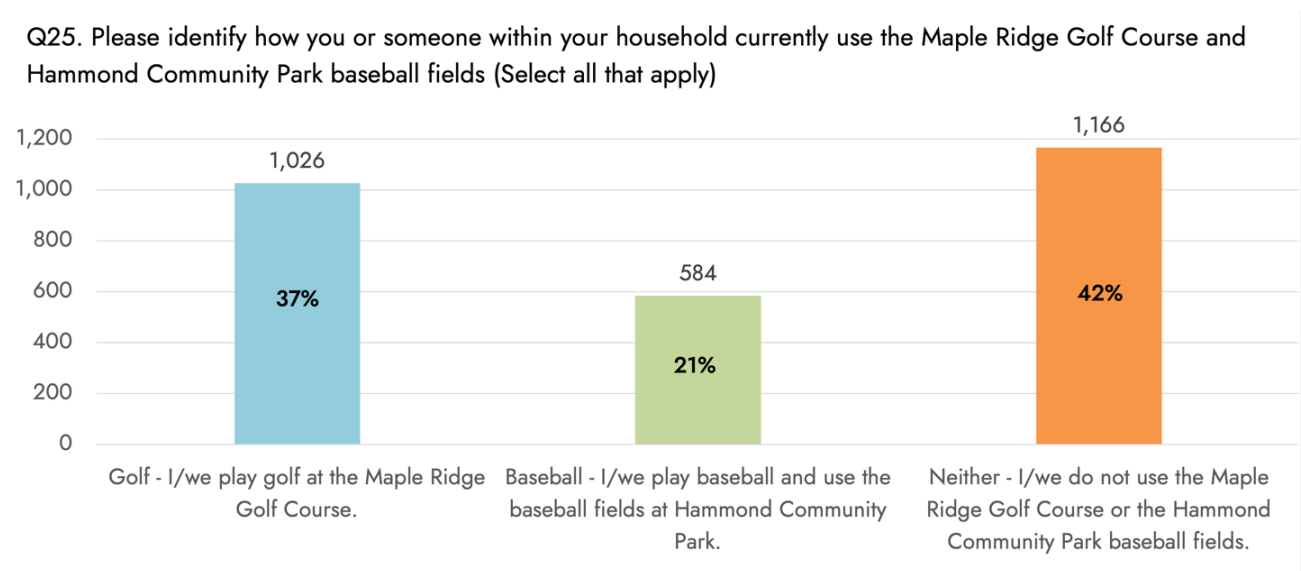
Community feedback on the proposal to redevelop City owned lands that are the site for Maple Ridge Golf Course into a multi-use community park was mixed. Respondents expressed concerns that the location was not ideal, citing traffic congestion, misalignment with growth areas, and the potential loss of valued amenities and neighbourhood character. A number of participants voiced a desire to retain the golf course, emphasizing its affordability, accessibility, green space, and historical importance. At the same time, there was notable support for expanded recreation opportunities, with respondents highlighting enthusiasm for new aquatic and multi-use facilities that would be inclusive and accessible

to a broader range of residents.

3.2 Findings by User Group

Question 25 of the public survey asked respondents to identify their current use of key recreational amenities. This information enabled the analysis of feedback by user group, helping to contextualize responses based on residents' existing recreation patterns. The results are presented in the following figure, and the sentiments have been categorized into three groups, with key observations summarized.

Note: respondents were able to select more than one group.



Golf Users

The top sentiments provided by the 1,026 resident respondents who identified as current users of the Maple Ridge Golf Course are listed below.

- Respondents expressed a desire to see the golf course retained.
- Respondents perceived the proposed locations as poorly suited for redevelopment.
- Among those who provided input on desired future amenities and design considerations, there was support for various types of sports courts (squash, pickleball, tennis), a golf-related amenity (like a driving range or pitch-and-putt), a 50m pool, and a large fitness centre with lots of equipment and fitness classes. Design considerations included functional changerooms, ample on-site parking, and a facility designed for inclusivity and accessibility.
- This group indicated indifference/unlikelihood to use the proposed recreation amenities.

Baseball Users

The top sentiments provided by the 584 resident respondents who identified as currently using the baseball fields at Hammond Community Park are summarized below.

- This group provided input related to desired future amenities with interest in additional baseball infrastructure, including softball and slow pitch fields.
- Concerns regarding the suitability of the proposed location, with respondents indicating it may not be ideal due to various reasons such as traffic and congestion, impacts to the neighbourhood character, safety, supporting infrastructure, etc.
- This user group also expressed support for preserving the golf course.

Neither User Group

The group who indicated they do not currently use either the golf course or baseball fields represents the largest group with 1,166 of resident respondents. The top sentiments provided by this subset are listed below.

- This group contributed feedback related to desired amenities, with frequent mentions of disc golf, walking trails, softball fields, and pickleball courts.
- Respondents commented on the perceived unsuitability of the proposed locations.
- Respondents expressed a preference for retaining the golf course.
- Compared to the other groups, this group was generally more supportive of the proposed recreation initiatives with the largest number of sentiments expressing support for a broader range of recreational amenities to serve the growing and diverse population.

Summary

In summary, golf course users expressed the strongest desire to retain the golf course, with concerns about the proposed site's suitability for use as a multi-use community park. Baseball users expressed desire for expanded baseball infrastructure and also raised location-related concerns, while showing some support for preserving the golf course. The residents who use neither amenity were the largest respondent group and generally more supportive of the proposed recreation initiatives, emphasizing the need for diverse amenities like disc golf, trails, and pickleball to serve the growing population.

4 ADDITIONAL ENGAGEMENT METHOD FINDINGS

This section presents findings from the additional engagement methods. The table below summarizes these methods, which generated feedback on the three recreation initiatives. The following sections provide a summary of findings, beginning with the arena expansion at the Albion Fairgrounds, followed by the two Hammond neighbourhood recreation initiatives

Table 3: Additional Engagement Methods

Activity	Quantity	Participation
Public Open House	6	450 participants
Virtual Open House	1	6 participants
Online Feedback Form (Arena)	1	134 participants
Letters to City and Council	74 letters	48 authors
Pop-up Engagement Events	3	40 participants (youth and seniors)
Interest Holder Interview Sessions	Round 1: 9 sessions - Feb-Mar 2025	<i>Ice users, dry floor users, event hosts, childcare operator, Maple Ridge Pitt Meadows Agricultural Association, Ridge Meadows Home Show, Ridge Meadows Search and Rescue, Golden Ears Winter Club</i>
	Round 2: 4 sessions - May 2025	<i>Engaged, Healthy Community Advisory Committee, Ridge Meadows Minor Baseball Association, Liveable Community Advisory Committee, Hammond Caretakers, AquaStar Therapies, Ridge Meadows Swim Club, Fundamentals Childcare, Haney Neptunes, Racquetball BC, Emerald Pig, Golden Ears Metis Society</i>

4.1 Arena Expansion at Albion Fairgrounds

The feedback received through arena expansion focused activities indicated strong community support for the proposed arena expansion at the Albion Fairgrounds within the suggested timelines. The most common themes across the targeted arena expansion engagement were:

Programming and Use of the Existing and Proposed Facility Expansion

- Respondents and attendees noted the continued need for increased public leisure ice access (stick-and-puck, learn-to-skate, etc.) and support for minor sport groups.
- There was also notable concern regarding the existing childcare program and its dedicated space, with the community emphasizing the importance of ensuring its continued operation.

Facility and Site Functionality and Design

- Participants noted the need for a modern, functional facility with features such as large and female-only changerooms, fitness and training areas, dryland training space, a first aid room, and improved concessions and spectator seating. Suggestions also included improved lighting solutions, increased number of water fill stations, and online video streaming capabilities to capture gameplay.
- Access, Circulation, and Operations: Key considerations included site access, daycare drop-off logistics, and separating circulation from the Winter Club’s social space. Feedback also raised questions about facility operations, with preferences for public operation and investment in existing infrastructure.

Environmental and Sustainability Considerations

- Respondents and attendees emphasized the importance of integrating sustainability into the arena expansion, highlighting specific priorities such as the use of electric ice resurfacers to reduce emissions, improved site drainage to manage stormwater responsibly, the inclusion of cycling infrastructure to support active transportation, and the incorporation of reliable backup power systems to enhance operational resilience during outages.
- These suggestions reflect a broader community desire for environmentally responsible design and long-term operational efficiency.

Overall, **engagement results demonstrate community support for the proposed arena expansion at the Albion Fairgrounds.** Feedback emphasized the importance of accessible programming, modern and inclusive facility design, operational efficiency, and environmental sustainability. These insights provide valuable direction for refining the project to ensure it meets the evolving needs of Maple Ridge residents.

4.2 Hammond Neighbourhood Recreation Initiatives

The additional engagement methods for the aquatics and recreation centre at Hammond Community Park and the multi-use community park proposed for the City-owned lands that are the current site of the Maple Ridge Golf Course elicited feedback consistent with the sentiments identified in previous sections of this report. The most frequently commented sentiments include the following.

- Overall enthusiasm for expanded recreation opportunities in Maple Ridge.

- Recommended amenities and design considerations for the aquatics and recreation centre included:
 - 50-metre competition pool with expanded aquatic spaces.
 - Social, recreation, and gathering areas for all ages.
 - Large, versatile fitness centre and multi-sport gymnasium.
 - Inclusive and accessible facility design with family- and sensory-friendly features.
- Suggestions for outdoor recreation amenities, including:
 - A variety of outdoor sports fields.
 - Leisure spaces such as trails, dog parks, and picnic areas.
- Concerns about the proposed Hammond neighbourhood locations:
 - Traffic and limited road infrastructure.
 - Misalignment with community growth areas. Suggestions for the recreation facilities and amenities to be located in Eastern or central Maple Ridge.
- Golf course redevelopment feedback: Support for retaining the Maple Ridge Golf Course as a valued and affordable green space.